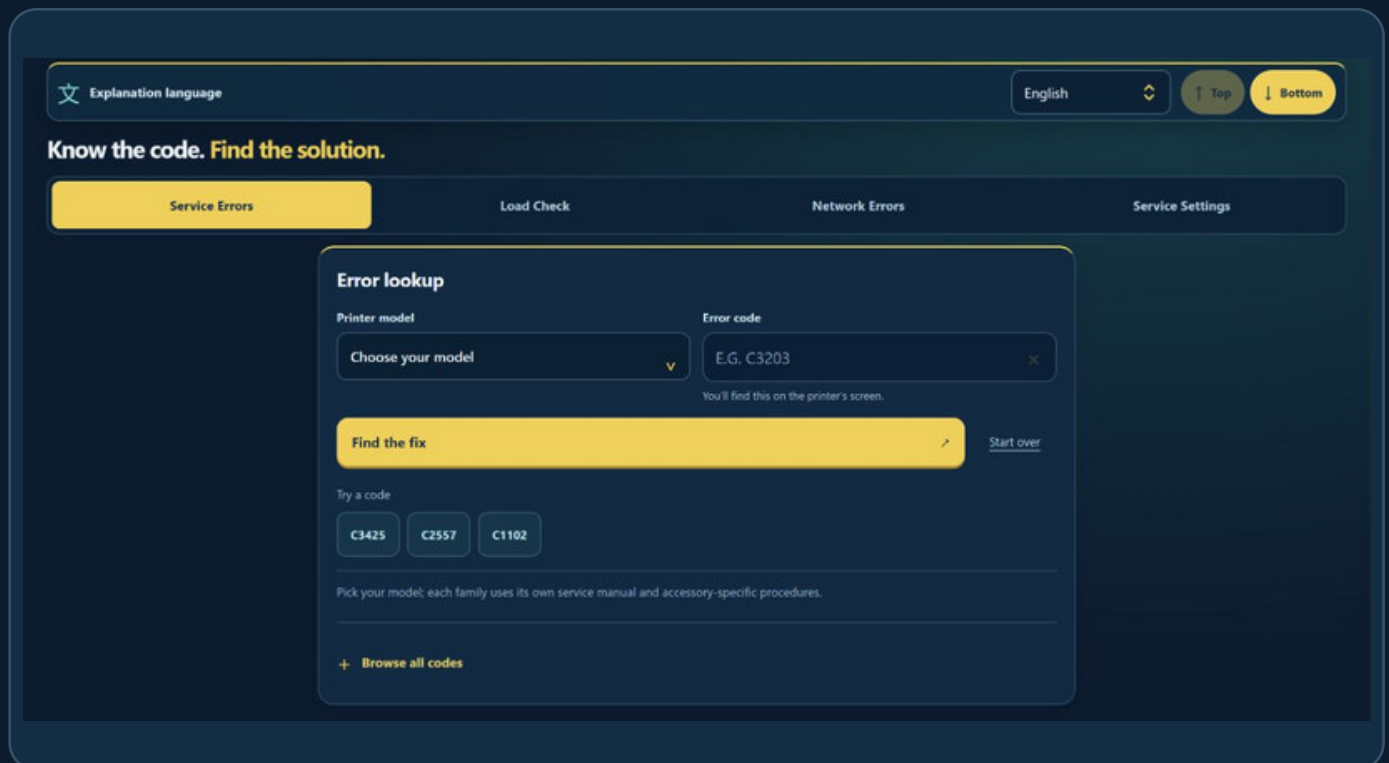


WHAT IS INCLUDED

A clearer place to start.

Four technical work areas, a searchable model picker and three explanation languages. Works through the browser on a phone, tablet or computer.



For individual technicians and teams

Use the exact model rather than guessing from a similar printer. Read clear explanations and follow the original reference when its conditions matter.

53 model profiles. Model-specific scope.

Office i-Series, 8-Series, e-Series and additional office profiles, plus five Production / Industrial profiles. A listed model is not a promise of identical data in every area.

Reference information supports technical judgement. The app does not connect to or operate the printer.

Support: support@bizkonic.com

App owner and designer: Alireza Rajabi

Known as Alex

Independent app. Not affiliated with or endorsed by Konica Minolta.

FOUR WORK AREAS

Choose the task, then the model.

Service Errors

Enter the code shown on the device. Read a concise explanation, cause, next steps and source references for the selected model.

Load Check

Choose model, Device section and installed unit. Check/Multi codes are an optional advanced route. Approval is separate from ordinary app access.

Network Errors

Look up the network service and exact code together. The network reference does not provide a universal device compatibility list.

Service Settings

Browse Software Switches, Engine FW DipSW and Machine / Image Adjustments. Software HEX values and Engine ON/OFF states are different. Follow the documented model and firmware conditions.

Toner, drum and developer

Basic model-scoped identifiers are available where verified, with K and CMY references as applicable. No lifespan or universal interchangeability is promised.

VERIFIED ROSTER AT THIS RELEASE

Supported model profiles

Office i-Series | 28

300i, 301i, 360i, 361i, 450i, 451i, 550i, 551i, 650i, 651i, 750i, 751i, 850i, 950i, C250i, C251i, C300i, C301i, C360i, C361i, C450i, C451i, C550i, C551i, C650i, C651i, C750i, C751i

Office 8-Series | 13

308, 368, 458, 558, 758, 808, 958, C258, C308, C368, C458, C558, C658

Office e-Series | 5

308e, 368e, 458e, 558e, 658e

Other office profiles | 2

C227, C287

Production / Industrial | 5

AccurioPress C12000, AccurioPress C14000, AccurioPrint 850i, AccurioPrint 950i, PRO 958

Office entries use the bizhub name. Production profiles use their displayed product names. Production access is approved separately; technical data is not inferred from a generation name.

ACCESS AND EVERYDAY USE

Your reference, in your language.

English / Français / Farsi

Switch the interface and explanations from the visible language selector. Farsi has a right-to-left layout. Original detailed manual tables remain clearly labelled where kept in English.

Individual access, managed by the owner

Public access requests are currently closed. Existing accounts retain access. Approved invitations use a password-setup link. New regular accounts have 14 days from activation; renewal is reviewed by the administrator. Separate permissions govern the advanced areas.

Home-screen access and updates

Add the site to your home screen for an app-like launcher. An internet connection and account access are still required. The workspace shows its release number and can offer an Update banner.

Service information, not remote control

Record current device values and follow the exact original procedure before changing settings. Engine ON can disable a function; HEX and state meanings cannot be copied blindly across models.

Explore Bizkonic

bizkonic.com

Support: support@bizkonic.com

