

Less guesswork. A clearer next step.

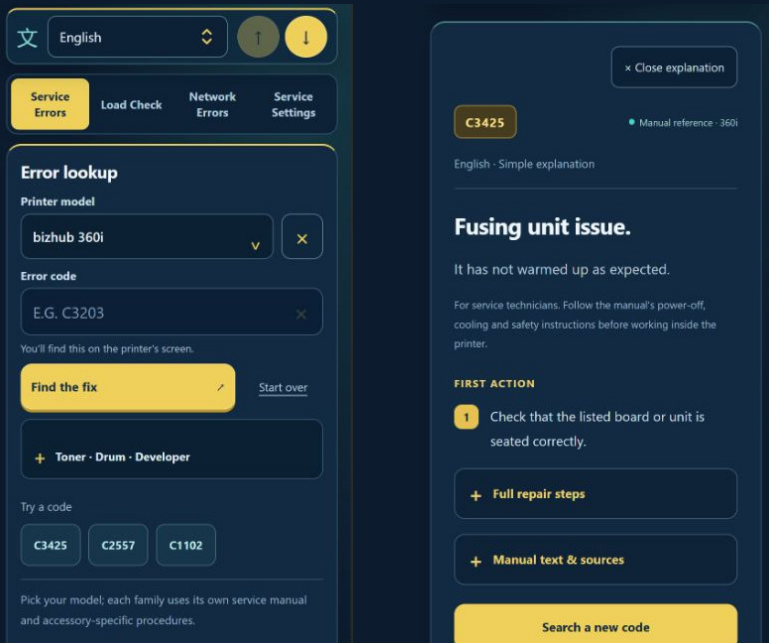
Model-specific service references, clear explanations and practical context in one browser-based companion.

53 model profiles | 3 explanation languages

Office and Production / Industrial profiles, with independent approval for advanced areas.



A familiar workflow, with current controls.



01 Choose the exact model

Search and select the model or family group. Use the installed unit when the reference requires it.

02 Find the relevant reference

Enter the error code or browse the appropriate work area. Language selection stays available.

03 Understand the next step

Read the explanation and original conditions. Clear, close or Start over for the next task.

Four work areas. One service companion.

Service Errors

Model-specific causes, explanations, repair steps and original references.

Load Check

Device-section and installed-unit lookup, with optional Check/Multi codes.

Network Errors

Service/code-specific communication error references and troubleshooting.

Service Settings

Software Switches, Engine FW DipSW and Machine / Image Adjustments.

Office and production, kept in context.

48 office profiles

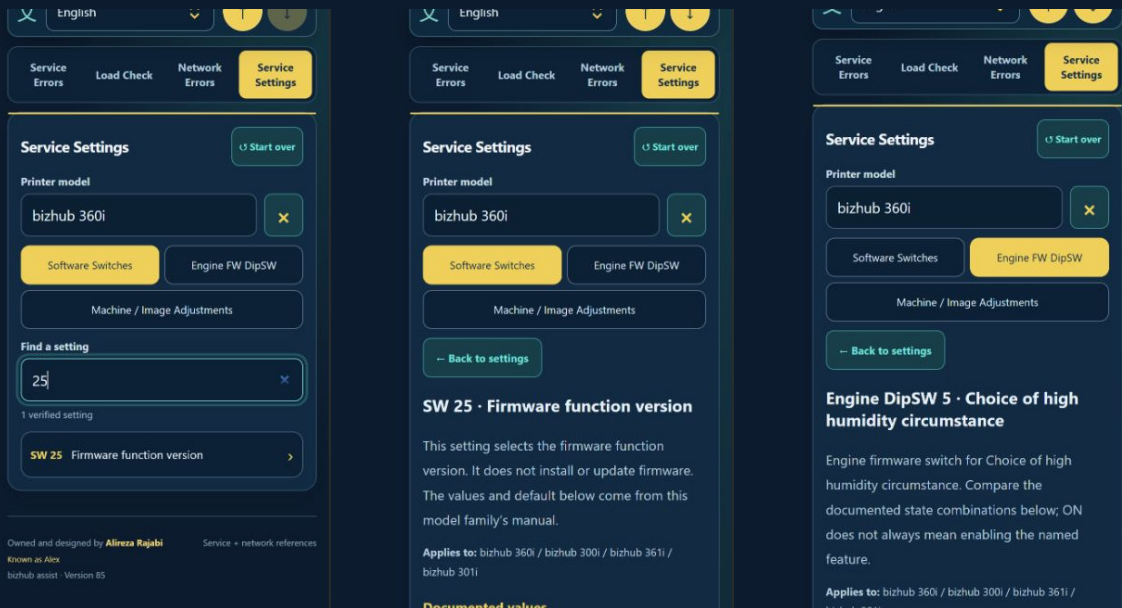
i-Series, 8-Series, e-Series and other supported office models. Search by exact model; colour and monochrome profiles stay distinct.

5 Production / Industrial

AccurioPress C12000, AccurioPress C14000, AccurioPrint 850i, AccurioPrint 950i, PRO 958.

Coverage varies by model, accessory, firmware and verified reference. Production / Industrial access requires separate approval.

Settings with their meaning attached.



Software Switches

Documented HEX values and their model-specific meanings, where supplied by the source.

Engine FW DipSW

Documented ON/OFF states and combinations. ON does not always mean enabling a feature.

These are references, not controls that change the printer. Record values and read the original conditions before service adjustments.

Start with your model and a real task.

Explore the product brochure and contact support@bizkonic.com for product questions. Public access requests are currently closed.

Load Check, Production / Industrial and Service Settings need separate approval. Renewals are reviewed by the administrator.

Explore Bizkonic

bizkonic.com

Support: support@bizkonic.com

Support: support@bizkonic.com

App owner and designer: Alireza Rajabi

Known as Alex

Independent app. Not affiliated with or endorsed by Konica Minolta.

